



June 30, 2020
AEON CO., LTD.

Contributing to safe and worry-free living in local communities in cooperation with customers Establishing the AEON COVID-19 Protocol for Infectious Disease Control

In order to prevent the spread of the new coronavirus infection, Aeon today established the AEON COVID-19 Protocol for Infectious Disease Control*1, which states the criteria the company uses to prevent the spread of coronavirus, along with other related rules.

The anti-infection measures Aeon set in this new protocol are intended to be implemented on a continuous basis permanently to enable the creation of a society where the prevention of epidemics becomes a part of people's lifestyle, thereby allowing Aeon to protect the health of its customers and employees and contribute to safe and worry-free living in local communities in cooperation with customers.

Since launching the measures to prevent the spread of the new coronavirus infection in Wuhan, China this January, Aeon has been implementing anti-infection measures in reference to the latest findings, receiving science-based advice from experts, and also gaining support from its customers.

Aeon drew up the new protocol under the supervision of three experts in anti-infection measures*2, with a view toward providing clear anti-infection criteria based on the anti-infection measures that Aeon had implemented up until then and toward utilizing the criteria to educate employees on the prevention of epidemics and raise customer awareness about the issue. In line with the protocol, Aeon will implement measures to (1) deal with the risk of coronavirus transmission from all of its employees and (2) prevent transmission of infection through droplets and person-to-person contact from occurring within its facilities, while at the same time asking for customers' cooperation regarding these preventive measures.

Moreover, Aeon has also produced this protocol in English and Chinese to foster employee education and raise customer awareness of the issue in multiple countries where Aeon conducts business.

Aeon will continue to make its best effort to establish a New Normal in local communities, with support garnered through the behavior of its employees and cooperation from its customers, thereby ensuring the safety of local communities and worry-free living.

Aims of the protocol

AEON will implement infectious disease control measures by using scientifically-based advice and the latest knowledge from experts.

AEON will implement infectious disease control measures by working together as one with all of its employees.

AEON will stand together with customers in building an infectious disease control structure.

AEON will implement measures to reduce points of contact with customers by utilizing digital means and will make investments, such as changing to facilities that ensure social distancing.

*1 Aeon will implement the protocol at least until December 2020, revising it as necessary.

*2 Editorial Supervision

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Measures to prevent the further spread of COVID-19

Aims of the Protocol

- AEON will implement infectious disease control measures by using scientifically-based advice and the latest knowledge from experts.
- AEON will implement infectious disease control measures by working together as one with all of its employees.
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- AEON will implement measures to reduce points of contact with customers by utilizing digital means and will make investments, such as changing to facilities that ensure social distancing.

<Requests to customers to cooperate in infection-prevention measures>



Please disinfect hands and fingers at the entrance/exit



Please maintain distance



Please wear a mask



If in poor health, please refrain from visiting the store