

April 19, 2016
AEON CO., LTD.

Aeon Mobilizes its Group-wide Efforts to Support Those Affected by Kumamoto Earthquake (Fourth Report)

We pray sincerely for all those who lost their lives due to The 2016 Kumamoto Earthquake, and extend our deepest sympathies and condolences to those affected by the Earthquake.

A large number of aftershocks still continue in the Kumamoto areas, and many people are constrained to evacuate. Concerns over expanding damages including collapsing houses and landslides are mounting.

Aeon Co., Ltd. and the Group companies, with the sincere hope that people affected by the Earthquake can return to their daily lives as soon as possible, have been utilizing its past experiences with disaster relief to extend support since immediately after the disaster occurred.

Since the day of the Earthquake, the Aeon Group has delivered a total of approximately 220,000 units of daily necessities, including water, rice-balls, blankets, and diapers, in response to requests for supplies based on comprehensive partnership agreements with local governments. Transportation of the supplies was enabled by the agreement with Japan Airlines Co., Ltd. on transport of emergency supplies. The airline has transported a “balloon shelter,” a large tent for emergency evacuation, as well as food and other daily necessities (a total of 22 flights).

Aeon holds an emergency disaster relief and recovery fund-raising at approximately 7,000 places including stores operated by the Group companies and business offices across Japan. The Aeon Group continues to deliver supplies needed by those disaster-affected as quick as possible through utilizing its product procurement and logistics networks and collaborating with partner companies, organizations and others, including Japan Airlines Co., Ltd. and Japan Ground Self-Defense Force.

Additionally, the Group leverages its comprehensive capabilities throughout its diverse businesses to provide various kinds of support to the disaster-affected areas.

■ Overview of Aeon Group's Main Support Activities

1. Procurement support of daily necessities based on comprehensive partnership agreements

Aeon Group companies continue procuring and supplying daily necessities based on comprehensive partnership agreements with various local governments.

2. Financial services support

(1) Aeon Financial Service Co., Ltd. has deployed an Aeon Bank mobile ATM.

1) Site

On the site of Aeon Mall Kumamoto
(Kamimashiki County, Kumamoto Prefecture)

2) Period

April 19-23*

3) Operating hours

10:00-16:00*

(*Operating hours are subject to change due to operating situation of the Store.)

(2) Customer deposits and loans at Aeon Bank

- Aeon Bank accommodates customers who have lost their cash cards, registered



seals, or documents confirming their identities. Customers can make withdrawals by providing other forms of identification.

- Customers may consult Aeon Bank on the withdrawal of term deposits and other funds prior to their maturity date.
- Customers may consult Aeon Bank on the deferment of housing and other loan payments.

3. Pet care support

Aeon Pet Co., Ltd. supports the care of pets (dogs and cats) of those disaster-affected in Kumamoto Prefecture.

(1) Pet care consultation (primarily consultations with veterinarians)

1)Site: Aeon Kumamoto Store, store premises

2)Time: 10 : 00-17 : 00 (consultation time may change without notice)

(2) Free pet hotel

Period of use may be as long as two weeks from the day of intake. Please consult with the store for periods longer than two weeks.

1)Hotel site: Aeon Pet Yatsushiro Store (Yatsushiro City, Kumamoto Prefecture)

Aeon Pet Omuta Store (Omuta City, Fukuoka Prefecture)

(Please note there are a limited number of spaces.)

(3) Free shampoo and nail clipping

1)Site: Aeon Pet Yatsushiro Store, Aeon Pet Omuta Store

4. Donation of funds for relief supplies

On April 19, Hiroshi Yokoo, chairman of Aeon 1% Club Foundation, visited the Kumamoto Prefectural Office to donate 10 million yen for relief supplies for disaster-affected people living at evacuation areas.

5. Operation of main Aeon Group stores in Kumamoto Prefecture

Aeon Kyushu Co., Ltd. operates 15 general merchandise stores and other outlets in Kumamoto Prefecture, while Maxvalu Kyushu Co., Ltd. operates 19 supermarkets and other outlets in the Prefecture. As of noon on April 19, four general merchandise stores and three supermarkets operated by the companies were temporarily closed in order to confirm facility safety. The stores continue to sell products, however, at the storefronts and in the store parking lots.

All other stores continue to offer in-store sales (including stores with limited sales and shortened operating hours). Additionally, staff dispatched from the Group companies in other districts have supported store operations.