

June 6, 2016
AEON CO., LTD.

Apology and Notice for Recalling and Replacing “TOPVALU *Randoseru* (school bag)”

We would like to express our sincere gratitude for your continued patronage and support to Aeon Group stores.

We have found out that a part of “TOPVALU *Randoseru* (school bag)” products sold at stores of the Group companies during the period of April, 2015 to May, 2016 have a defect of attached part for buckles caused by loose rivets. This is caused due to a malfunction of the rivet machine to fix the buckles for securing shoulder belts.

We would like to express our sincere apologies to the customers for the inconvenience and anxiety caused.

We have not received any report of injuries caused due to the product's defect up to now. However, we would like to offer to repair or replacement of the products which can have the similar defects. Please call the toll-free number stated below if you have the above-mentioned products. We will explain about the procedures for repair and replacement of the products.

We are committed to making utmost efforts through repairing and replacing the products promptly so that the customers can use the products with peace of mind as early as possible.

Once again, we would like to express our sincere apologies to the customers for the inconvenience and anxiety caused.

Note

1. Subject products: In the six items of TOPVALU and TOPVALU SELECT stated below, the products with the following lot numbers.

No	Product name	Lot number
1	24 colors <i>Randoseru</i> Base price: 33,000 yen	XU0301, XU0311, XU0421, FW050, FW0511, FW0521,FW0601, FW0801, FW0821, FW1021,FW1101, FW1211, FW1221, FS0211
2	My color <i>Randoseru</i> Base price: 36,000 yen	
3	Flat cube standard light <i>Randoseru</i> Base price: 50,000 yen	
4	Flat cube customized <i>Randoseru</i> Base price: 53,000 yen	
5	Flat cube standard large capacity <i>Randoseru</i> Base price: 55,000 yen	
6	Flat cube light <i>Randoseru</i> (new type) Base price: 50,000 yen	

- Lot number is printed on the front pocket of *Randoseru*.
(For confirmation, refer to the example in the next page)
- **No defect can be found for the products without the lot numbers stated above.
You can use the products safely.**

2. Subject companies and stores:
AEON Retail Co., Ltd., AEON Hokkaido Corporation, AEON stores of AEON KYUSHU CO., LTD., AEON stores and Maxvalu stores of AEON RYUKYU CO., LTD.,
Also in total of 507 stores of The Daiei, Inc., SUNDAY CO., LTD., marunaka CO., LTD.,
AEON SUPERCENTER Co., Ltd., Bon Belta Co., Ltd.

3. Sales period: April, 2016 – May, 2016

4. Inquiries:

TOPVALU customer service desk (Japanese only): 0120-670-630
(toll-free number within Japan) *Please confirm the number before you call
Operation hours: 10am – 5pm, Monday - Saturday

<How to check the products>



TOPVALU SELECT



TOPVALU



<How to find the lot number>

[Pattern 1]

Printed on the body, the back side of a name tag



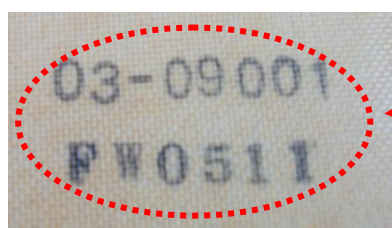
[Pattern 2]

Printed inside of the front pocket



Lot number is printed on the front pocket

[Example of the printed lot number]



Upper line: Control number
Lower line: Lot number

*Please inform the lot number to the customer service desk when calling.

<Location of the defect>

[Back of the body]

[Attached part where rivets are used (buckle)]



*A part of products have a defect of wobbling buckle caused by loose rivets.

<Example of the products>

Product name	Image	Product name	Image
24 colors <i>Randoseru</i>		Flat cube customized <i>Randoseru</i>	
My color <i>Randoseru</i>		Flat cube standard large capacity <i>Randoseru</i>	
Flat cube standard light <i>Randoseru</i>		Flat cube light <i>Randoseru</i> (new type)	